

Mobile Audiometric Testing

Frequently Asked Questions



Environmental, Health and Safety Solutions.™

Q: Are EI's On-Site Certified Specialists certified and trained in audiometric testing?

A: Yes, all On-Site Certified Specialists are certified Occupational Hearing Conservationists. Their training course is certified and approved by the Council for Accreditation in Occupational Hearing Conservation (CAOHC) and taught by highly experienced CAOHC-approved Course Directors. The course is designed not only to develop proficiency in audiometric testing, but also to promote understanding of OSHA and Mine Safety and Health (MSHA) hearing conservation requirements.

Q: How many people can be tested in one day?

A: Based on an eight-hour day, 144. Testing and hearing conservation training is performed in groups of six (6) with each session lasting twenty (20) minutes.

Q: What time does testing and training start?

A: That will be determined based on shift schedules and how many are to be tested.

Q: How does the EI Mobile Services Division accommodate a 24-hour three shift operation?

A: Typically, services are performed in the following order: 1) Test third shift first as their day is ending; 2) Test first shift as their day is starting; 3) Test second shift as their day is starting. *For example: 5am to 11am (108 associates accommodated-3rd and 1st shift) and then 3pm to 5pm (36 associates accommodated-2nd shift).*

Q: What should our organization do with historical data?

A: Electronic submission of this data is acceptable in the form of ASCII text file, Excel spreadsheet, or Access data base file. Image based files such as .PDFs, .JPEGs, .TIFFs cannot be electronically imported. Ask us for an Audiometric Data Request Form. Sign it, date it and send it to your current vendor and we will take care of the rest.

Q: What if we have hard copies of historical data?

A: If you would prefer to submit hard copies of your data, a fee (\$3.50 per test) will be charged to perform data entry.

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Q: What is your process for re-tests or people who are not available that day? Will EI return to test these individuals?

A: We are happy to return for another day at our normal daily rate. However, it is typically more cost effective to send personnel to a local urgent care or minute clinic and send the results to us. Results will be entered and reviewed by the audiologist for a nominal fee.

Q: How do we obtain our test results?

A: Results are delivered in three different ways. Personnel receive a copy at the time of the test. The company will be emailed a copy of their compliance report with results (Hard copy binder available for an additional fee). Results are also available online through our web-based audiometric software AudioAssessor® available free of charge to current clients.

Q: We do our own training. Is this an option for our organization?

A: Yes. However, we heavily focus on the training aspect of a hearing conservation program in order to address the harmful effects of noise exposure and recommend the extra training.

Q: What do we need in place prior to arrival of the mobile testing unit?

A: The mobile unit needs to be parked in a level, relatively quiet location and will need two, separately dedicated, 110 volt circuits rated at 20 amps each. Facilities personnel are usually a great help with this requirement.

Q: What paperwork is required for personnel?

A: Prior to testing and training you will be emailed a blank questionnaire for personnel to fill out and bring to their appointment. PLEASE DO NOT PUT SOCIAL SECURITY NUMBERS ON THE FORM.

About The EI Group, Inc.

The EI Group, Inc. (EI) is an environmental, health and safety (EHS) occupational health consulting firm headquartered in Research Triangle Park, North Carolina, with branch offices strategically located throughout the United States and the capability to serve a wide variety of industries. The EI staff has the required experience and expertise to deliver results-oriented and cost-effective consulting services.



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